

Alice Highlander

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EDUCATION

University of California, Riverside (UCR)

June 2025

Bachelor of Arts, Education, Society, and Human Development

RELEVANT COURSEWORK

Historical and Contemporary Perspectives on LGBTQ Students and Faculty, Ethnic Studies in a K-12 Context, Behavioral Interventions in the Schools, Educational Research Methods, Comparative International Ed

EDUCATION RELATED EXPERIENCE

Youth Development Intern

Boys & Girls Club of Greater Redlands-Riverside, CA

May 2023 – Present

- Enable all youth to reach their full potential through interactive activities and after-school education.
- Provide homework and academic assistance through individualized teaching techniques for students ages 6-12.
- Lead weekly, quarterly, and annual organizational programs with 60+ youth participants including Redlands-Riverside's Day for Kids that invites family and friends to socialize and engage in community-driven activities.
- Partner with external organizations that offer resources and support to the Riverside County communities.

Peer Mentor

Academic Resource Center, UCR

October 2022 – June 2023

- Delivered academic support for students encountering academic difficulty to aid in academic skills and study habits to achieve success in their undergraduate education.
- Tutored 1st and 2nd year UCR students in a variety of subjects and disciplines using broad-based strategies and techniques to promote critical thinking and problem-solving.
- Collaborated on a team of 25+ peer mentors to lead group study sessions to help nontraditional students succeed in their courses and their professional development.
- Designed and implemented new virtual strategies for onboarding new mentors and mentees during COVID-19.

Camp Counselor

The Salvation Army, El Cajon, CA

Summer 2021, 2022, 2023

- Wrote and coordinated weekly schedule for a youth camp group of 10-12 individuals that features a variety of large and small activities including crafts, nature, music, thought-provoking games, sports, and recognition.
- Identified and responded to camper behavioral issues through positive behavioral interventions and support.
- Communicated with parents and families about participant's experiences and encourage campers to share their "camp artifacts" that articulate their learning.

RESEARCH EXPERIENCE

Student Researcher for CREER

Center for Educational Transformation

October 2021 – June 2022

- CREER (Collaborative Research for Equity and Excellence in Our Schools) is a community-based, university-affiliated research initiative exploring how equity and excellence is born, cultivated, and sustained across the educational pipeline. Focused on the student experience to transform educational policy, pedagogy, and practice for social justice.
- Created and distributed student and community surveys, administered to students and community members, and participated in the review and implementation of strategic changes based on research findings.

ADDITIONAL WORK EXPERIENCE

Barista

Coffee Bean, Riverside, CA

September 2021– Present

- Promote coffee consumption by educating customers, selling coffee and coffee grinding and brewing equipment, accessories, and supplies.
- Cooperate on a team of 10+ baristas to prepare and serve a variety of coffee drinks, pastries and cookies.
- Train incoming baristas on balancing workload in peak service times while also achieving KPIs as set by company.

SKILLS

Language: Bilingual in English and Spanish

Computer: Microsoft Office (Word, Excel, PowerPoint, OneNote, Outlook), Prezi, Canva, Blackboard

Social Media: LinkedIn, Facebook, Twitter, Instagram, Snapchat